

Leading Change

“It is not the strongest of the species that survive, nor the most intelligent, but the ones more responsive to change” Charles Darwin.

Purpose

This course will equip managers with the knowledge of the change process and the skills to effectively manage individuals throughout the stages of the change process.

Target Audience

People who want to improve their knowledge and skills in handling the change process and the impact of change on individuals, teams and organisations.

Learning Outcomes

By the end of the course delegates will be able to:

- Understand why organisations need to change
- Identify the drivers of change and how to avoid the hazards
- Understand the theory of change management
- Identify and employ the strategies to lead individuals through change with confidence

Key Topics

- Importance of change for organisations
- Change Management Theory
- The change curve and the personal process of change
- Communication and motivation

Course Duration

1 day.